

Integrated Day-of-the-Week Specific Transit Times Now Available

Roadrunner Transportation Services understands how important it is to have consistent, on-time, reliable, claim-free service. To help better manage delivery dates, RRTS now offers day-of-the-week specific transit time integrated into the Rating and Tracking online tools allowing users to get a more precise delivery date.

Using the ship date entered on a rate quote or the pickup date for a shipment, transit times will be calculated via the day-of-the-week transit matrix. For example, when rating or tracking a shipment in the past, transit time was represented as a range of days (i.e 3-4 business days). Now, transit time will be a more precise single number (i.e. 3 days).

In addition, the zip-to-zip validation has been enhanced so that transit time will be based off of zip code instead of just state. This will allow users shipping to states that have multiple transit time zones to receive an accurate transit time.

If you have any questions or need additional information please contact your local Account Executive.